



**:talkdesk®**

# Digital Engagement

## Chat widget customization (example)

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You can copy and paste this example to your widget code in the `styles` object on the `init` method, and then change the values of the keys you would like to customize.

```
{ enableValidation: false, enableEmoji: true, enableUserInput:
true, enableAttachments: true, styles: {
  /* General */
  'chatThemeMainFont': 'Roboto-Regular',
  /* Widget launcher */
  'chatThemeColor': '#1E0044',
  'chatHoverThemeColor': '#1A223F',
  'chatIcon':
  'https://prd-cdn-talkdesk.talkdesk.com/cdn-assets/latest/talkdesk
/product/app-icons/sms.svg',
  'triggerButtonHeight': '35px',
  'triggerButtonWidth': '35px',
  'triggerButtonPositionRight': null,
  'triggerButtonPositionBottom': null,
  /* Widget header */
  'chatTitleIcon':
  'https://prd-cdn-talkdesk.talkdesk.com/cdn-assets/latest/talkdesk
/product/app-icons/sms.svg',
  'chatTitleIconHeight': null,
  'chatTitleIconWidth': null,
  'chatTitle': 'Talkdesk Chat',
  'chatTitleTextColor': null,
  'chatSubtitle': 'Powered by Talkdesk',
  'chatSubtitleTextColor': null,
  'chatMinimizeButtonColor': '#FFFFFF',
  'chatCloseButtonColor': '#FFFFFF',
  /* Widget window */
  'chatContainerWidth': null,
  'chatContainerHeight': null,
  'chatPositionBottom': null,
  /* Initial screen - Welcome message */
  'welcomeMessageBackgroundColor': '#4D356A',
```

```
'welcomeMessageTitleFontFamily': 'Roboto-Regular',
'welcomeMessageTitleFontSize': '24px',
'welcomeMessageTitleColor': '#FFFFFF',
'welcomeMessageContentFontFamily': 'Roboto-Regular',
'welcomeMessageContentFontSize': '16px',
'welcomeMessageContentColor': '#FFFFFF',
/* Initial screen - Custom message */
'customMessageNoBubbleFontFamily': 'Roboto-Regular',
'customMessageNoBubbleFontSize': '14px',
'customMessageNoBubbleColor': '#202830',
'customMessageBackgroundColor': '#F2F4F5',
'customMessageFontFamily': 'Roboto-Regular',
'customMessageFontSize': '14px',
'customMessageColor': '#202830',
/* Initial screen - Custom field */
'customFieldLabelFontFamily': 'Roboto-Regular',
'customFieldLabelFontSize': '14px',
'customFieldLabelColor': '#202830',
'customFieldInputFontFamily': 'Roboto-Regular',
'customFieldInputFontSize': null,
'customFieldInputColor': '#202830',
'customFieldInputBackgroundColor': '#FFFFFF',
'customFieldInputPlaceholder': 'Type',
'customFieldPhoneDescription': 'Include the country code, avoid
spaces and/or symbols (e.g. +1123456789).',
'customFieldPhoneInvalidFormatMessage': 'Please type a valid
phone number',
'customFieldEmailInvalidFormatMessage': 'Please type a valid
email',
/* Initial screen - Custom dropdown */
'customDropdownLabelFontFamily': 'Roboto-Regular',
'customDropdownLabelFontSize': '14px',
'customDropdownLabelColor': '#202830',
'customDropdownInputFontFamily': 'Roboto-Regular',
'customDropdownInputFontSize': '14px',
'customDropdownInputColor': '#202830',
'customDropdownInputBackgroundColor': '#FFFFFF',
```

```

'customDropDownInputPlaceholder': 'Select',
/* Initial screen - Custom button */
'customButtonFontFamily': 'Roboto-Regular',
'customButtonFontSize': '14px',
'customButtonColor': '#003FBD',
'customButtonBackgroundColor': '#FFFFFF',
'customButtonBorderColor': '#003FBD',
'customButtonHeight': '32px',
/* Chat screen */
'userTextColor': '#FFFFFF',
'userBackgroundColor': '#5405BD',
'userAnchorTextColor': '#E1CCFE',
'userAnchorTextColorVisited': '#B681FC',
'botTextColor': '#000000',
'botBackgroundColor': '#F2F4F5',
'botAnchorTextColor': '#3232D6',
'botAnchorTextColorVisited': '#5405BD',
'botIconVerticalAlign': 'top',
'avatarForegroundColor': '#5C6784',
'avatarBackgroundColor': '#EDF4FC',
'avatarBorderColor': '#EDF4FC',
'botIconHeight': '32px',
'botIconWidth': '32px',
//'botIcon': null,
'userInputSeparatorColor': '#DFDFDF',
'userInputHeight': '56px',
'chatPlaceholder': 'Type a message...',
/* Dialog boxes - General */
'chatDialogBoxIconColor': '#AEB3B8',
'chatDialogBoxFontFamily': 'Roboto-Regular',
'chatDialogBoxFontSize': '16px',
'chatDialogBoxFontColor': '#202830',
'chatConfirmButtonFontFamily': 'Roboto-Regular',
'chatConfirmButtonFontSize': '14px',
'chatConfirmButtonFontColor': '#FFFFFF',
'chatConfirmButtonBackgroundColor': '#3E048B',
'chatCancelButtonFontFamily': 'Roboto-Regular',

```

```

'chatCancelButtonFontSize': '14px',
'chatCancelButtonFontColor': '#F2F4F5',
/* Dialog boxes - End conversation */
'chatDialogBoxEndChat': 'Are you sure you want to end this
chat?',
'chatConfirmButtonEndChat': 'Confirm',
'chatCancelButtonEndChat': 'Cancel',
/* Dialog boxes - System error ending conversation */
'chatDialogBoxRetryEndChat': 'There was an error while ending the
chat.',
'chatConfirmButtonRetryEndChat': 'Try again',
'chatCancelButtonRetryEndChat': 'Dismiss',
/* Ended chat screen */
'endedChatMessage': 'This chat has ended',
'startChatButtonTextColor': '#FFFFFF',
'startChatButtonBackgroundColor': '#1E0044',
'startChatButtonBorderColor': '#1E0044',
'startChatButtonHoverTextColor': '#FFFFFF',
'startChatButtonHoverBackgroundColor': '#1E0044',
'startChatButtonHoverBorderColor': '#1E0044',
'startChatButtonLabel': 'Start new chat',
/* Virtual agent */
//'carouselTextColor': '#475059',
//'buttonTextColor': '#005CDE',
//'buttonBackgroundColor': '#EDF4FC',
//'buttonHoverBackgroundColor': '#EDF4FC',
//'replyTextColor': '#005CDE',
//'replyBackgroundColor': 'transparent',
//'replyBorderColor': '#005CDE',
//'replyHoverTextColor': '#EDF4FC'
}
}

```